



95 Percent Group Inc. Minimum System Requirements As of 6-01-19

Minimum System Requirements

This is a list of device minimum system requirements to use 95 Percent Group Inc. online products and services. Although using the most up-to-date versions and fast Internet connections is recommended, the systems will still run with the minimum specifications, but users may experience slower loading times and system performance (e.g. choppy video display.) 95 Percent Group's online products and supplemental resources are accessed through 95 Percent Group's client portal, my.95percentgroup.com.

Browser Requirements: Most 95 Percent Group systems are browser-based and are used over the Internet. Browsers that work on both PC and Mac computers (and most mobile devices, though tablets and Chromebooks will give a better user experience than phones) can be used, but some work better than others. We recommend Firefox and Chrome in most instances, for both Mac and PC.

Supported Browsers: Generally, the latest released version of recommended browsers are supported. We highly recommend updating to the current version of whatever browser you are using. As of June 1, 2019, we support the following web browsers:

- Chrome 73 or later (including Chrome OS)
- Firefox 59 or later (Extended Releases are not supported)
- Safari on supported iOS and iPadOS platforms (for client portal access only)

Required Components: The delivery of certain types of content may require the addition of software applications ("apps") to the computer or mobile device:

- Webinars may require additional software or apps
- Licensed 95 Percent Group, Inc. online products and supplemental resources are accessible by licensed users on the client portal (my.95percentgroup.com.) This portal is accessible by Windows, macOS and Chrome OS devices (Chromebooks)
- The 95 Percent University for professional development requires that a Canvas LMS application be loaded on mobile devices if users wish to use a mobile device with that system. No app is required for computer or Chromebook use.
- The 95 Percent University for professional development may use Adobe Flash to deliver content to web browsers that are unable to appropriately render HTML5 content (e.g. Internet Explorer, Safari) – the use of these web browsers is not recommended or supported

Computer Specifications

- **Screen Size:** The systems are best viewed at a minimum of 1366x768, which is the average size of a notebook computer, or on a 10.1" tablet using a mobile app
- **Operating Systems:**
 - Windows 7 SP1 (until 01/01/2020)
 - Windows 8.1 (until 01/01/2023)
 - All versions of Windows 10 currently supported by Microsoft



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- macOS 10.12 or later
- Chrome OS on the Stable release channel
- Computer Speed and Processor: A dual core 2GHz processor and 4 GB of RAM
- Internet Speed: Minimum of 1 Mbps per concurrent licensed user

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THESE SYSTEM REQUIREMENTS MAY NOT BE COMPLETE AND ARE SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE.